



6 dangerous projects and problem clients

Some things are not meant to be. The following are a sample of mis-matches which we hope provide you with a general idea of what to look out for when things look set to go wrong.

Under the main agreement between the employer and the tenants disputes were to be resolved by arbitration. The nominated expert was to determine design, specification and workmanship. It was determined that they would proceed to arbitration. The employer proceeded to appoint a team, all of whom were experienced in the field.

3 scope of work

Agreeing and sticking to a tight scope of work is vital, even if it has been taken in drafting a suitable scope along with fair and conditions. All this good work can be rendered null and void by stepping outside your brief.

1 design defects

Although the idea is an anathema for most professionals, the basic cause of claims against them is a defect in the services they have provided. Having got that uncomfortable thought out of the way, it is important that we explore how these defects most often come about and what we might be able to do to avoid them.

'Free' advice

For every project, there are a number of 'free' advice sources available. These are not properly followed, and three situations stand out as particularly common.

In this chapter we change focus, showing how the construction professional can improve their business and recognising, with the help of some projects, that some projects were always going to be inevitably resulting in criticism. It is far from unusual for the construction industry to increase simply by virtue of the fact that a wrong project or working method is often one and the same.

We remain of the opinion that in the future, nothing will be at the process time level.

Structure a project to ensure that the project is completed on time.